

# M-Series Mōvi (M5, M10, M15)

## End of Service

All products eventually reach the end of their serviceable life and we at Freefly do not take the decision to end support for products lightly. We understand that the products we sell are tools used by professionals and we do all we can to stand behind and support these products as long as reasonably possible.

Due to the overwhelming shortage of materials, increase in minimum order quantities, and reduced demand for repairs, service and support: we are ending support and service options for the Mōvi M5, M10, and M15 gimbals and associated accessories (Mimic Beta, WEDGE, etc).

### Important Dates:

- **12/01/2021** - Last day for new M-Series physical service / repair requests
- **1/31/2022** - Last day for M-Series systems to be received at Freefly for service / repairs
- **1/31/2022** - Last day for active M-Series technical and product support

As we evaluate the remaining parts (hardware, electronic components and cabling) we will offer these for purchase exclusively through the Freefly online store. So keep an eye on the store ([HERE](#)) for replacement wiring kits or other service hardware we may still have left. Once these parts are gone they are gone forever.