

15540 Woodinville-Redmond Rd NE Building A, Suite 800 Woodinville, WA 98072

FREEFLYSYSTEMS.COM

Date Released: January 20, 2016

Subject: Aftermarket Components and Modifications

Effectivity: All ALTAs Require Action: None

## INTRODUCTION

This Service Bulletin (SB) is being issued to clarify the safety and warranty implications of adding aftermarket components or modifications to ALTA. No action is directly required as a result of this SB.

This SB is being issued all ALTA operators.

## **BACKGROUND**

Recently, Freefly has investigated the accidents of multiple ALTAs with unapproved modifications or components installed. These components were found to either be causal, or contributing factors leading to the accident.

ALTA was designed as a closely integrated system, and total system performance is sensitive to changes in ALTA components. Excluding flight batteries, remote control receivers, gimbals, and FPV cameras and transmitters, any parts or modifications added to ALTA that are not explicitly authorized by Freefly can create safety issues, and will void Freefly's warranty. This includes but is not limited to, propellers, motors, electronic speed controllers (ESCs), power distribution components, flight controllers, telemetry systems, and flight battery connectors.

## RECOMMENDATIONS

Except for flight batteries, remote control receivers, gimbals, and FPV cameras and transmitters, do not install components or modify the configuration of the ALTA.

For flight batteries, remote control receivers, gimbals, and FPV cameras and transmitters, always refer to the latest ALTA Aircraft Flight Manual, available at http://freeflysystems.com/software-manuals, to determine component requirements or system compatability.

For Service Information Contact: Freefly Customer Support

Email: support@freeflysystems.com

Phone: +1 (425) 485-5500

Hours of Operation: M-F 8am-6pm PST