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FREEFLYSYSTEMS.COM

Date Released: October 6, 2015 Date Effective: October 6, 2015 Subject: Motor fastener installation Effectivity: Altas shipped after Sep 28th Require Action: Discontinue flight operations

Time of Compliance: Immediately

BACKGROUND

This Service Bulletin (SB) was prompted by internal testing conducted by Freefly. Testing discovered that certain motor mounting screws were not installed with adequate torque and/ or threadlocker

We are issuing this SB because we determined the unsafe condition described previously is likely to exist or develop in select ALTAs.

This SB is being sent to affected ALTA operators.

RECOMMENDATIONS

Freefly recommends ALTA operators to immediately discontinue flight operations and contact customer service to schedule shipping the ALTA back to Freefly for repair.

For Service Information Contact: Freefly Customer Support

Email: support@freeflysystems.com Phone: +1 (425) 485-5500

Hours of Operation: M-F 8am-6pm PST